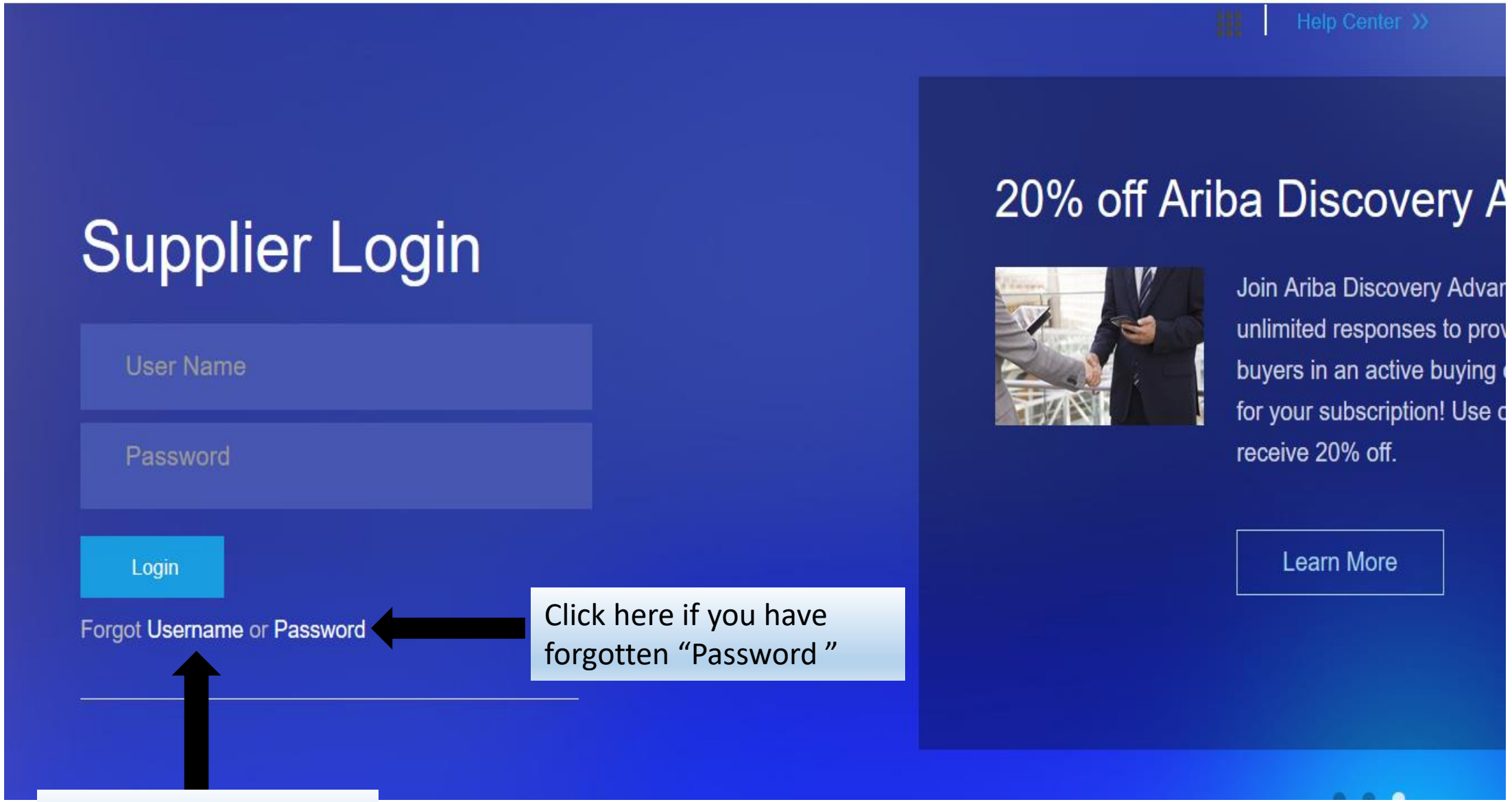
USER NAME AND PASSWORD RESETTING

For Resetting the User Name and Password follow the steps mentioned in the subsequent slides.

Sensitivity: Internal & Restricted



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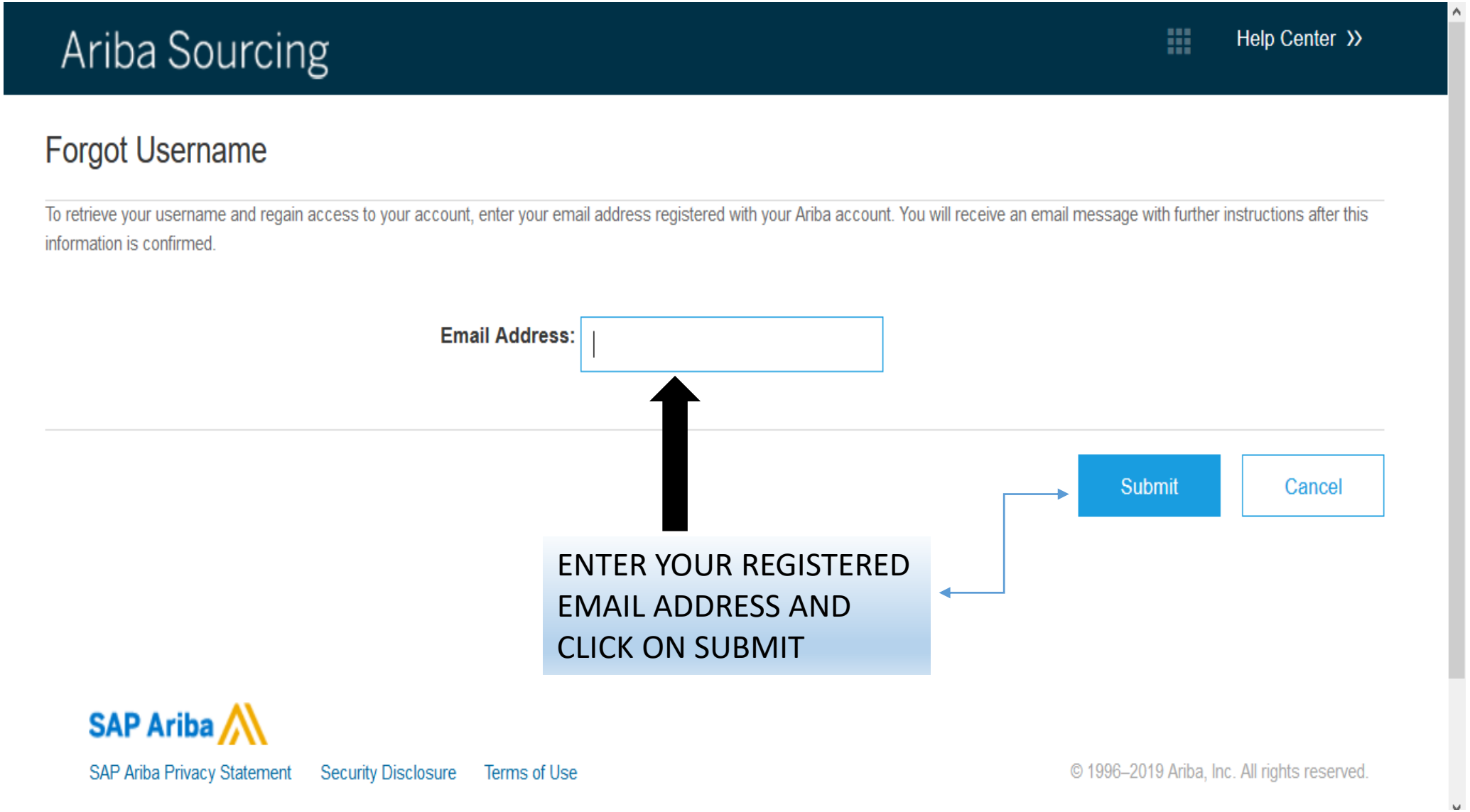

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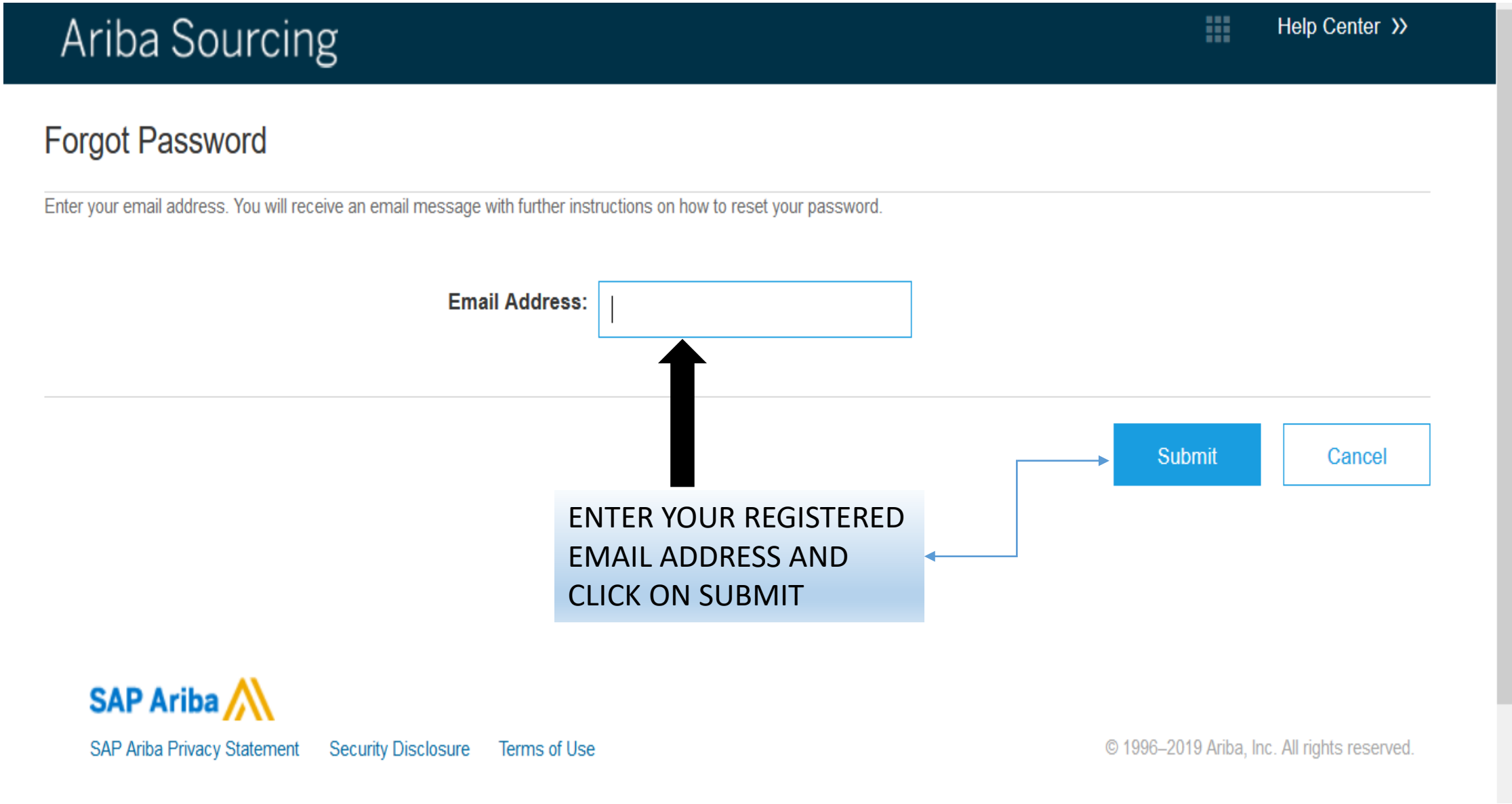
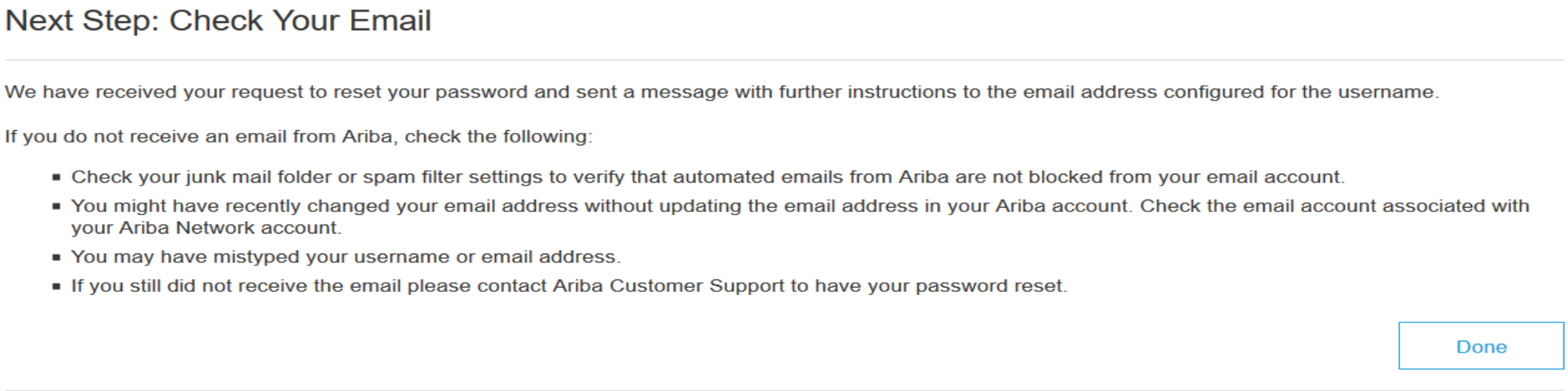


Sensitivity: Internal & Restricted



Check your registered email that you entered for password link

Check your registered email for your username

Sensitivity: Internal & Restricted

To Fix Browser Error

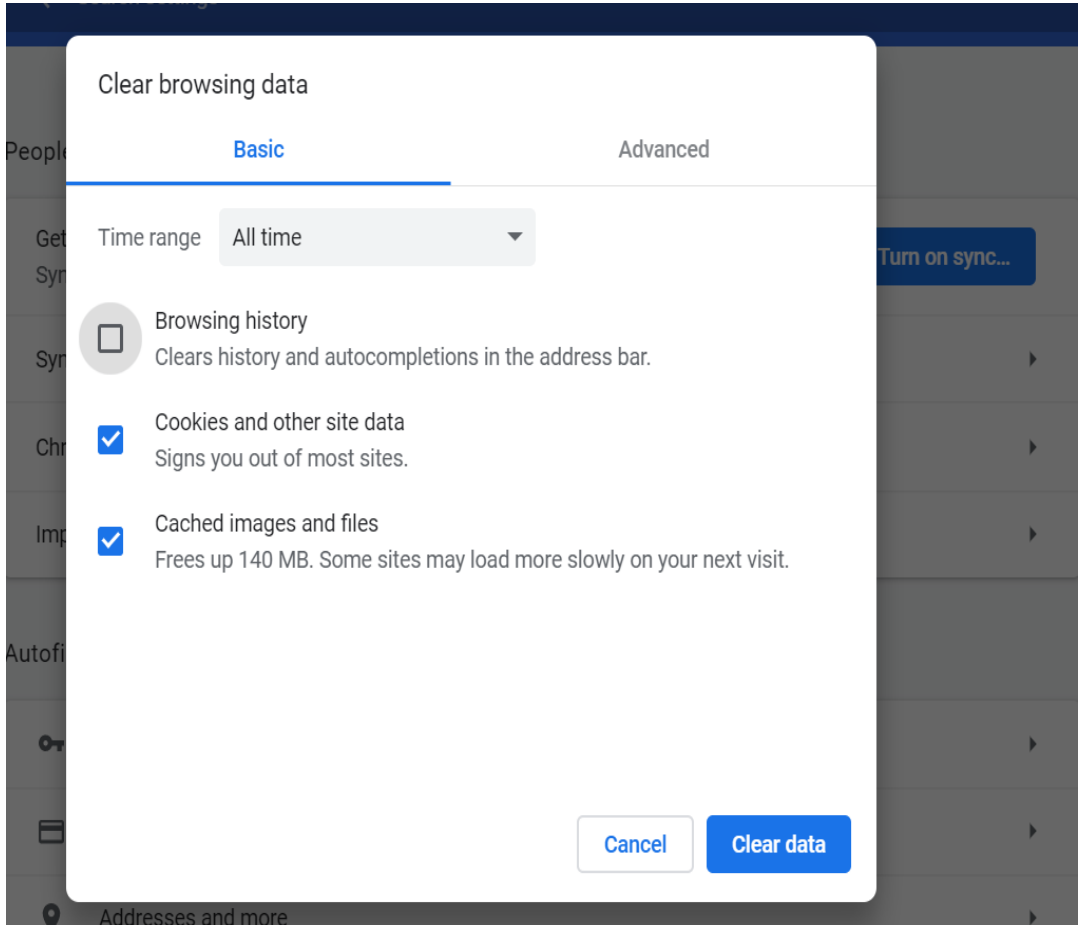
In case of browser error, please try a different browser; internet explorer or chrome.

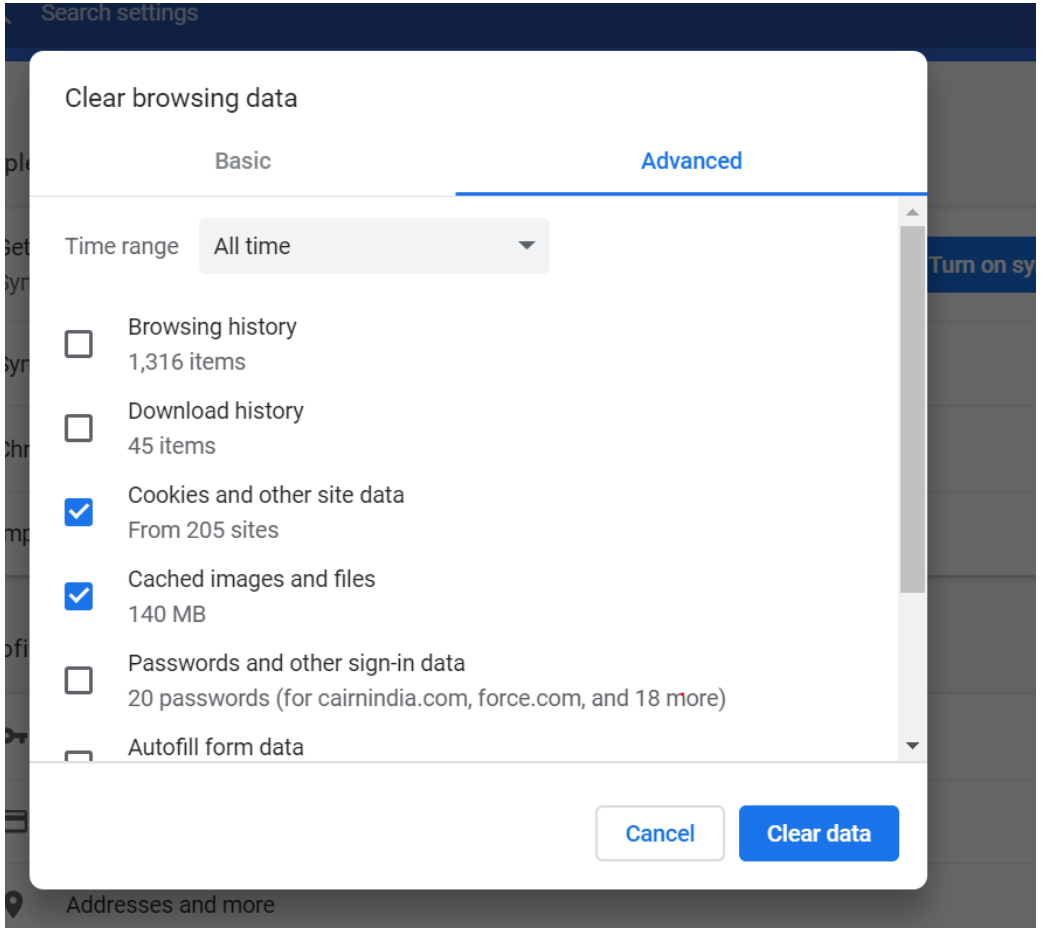
Before proceeding further would suggest you to clean the cookies and cache from the browser as per the following steps:

- Open the browser -> Press Shift+Ctrl+Del (a window will pop up)
- Now, select and clear cookies and cache from the browser.

Sensitivity: Internal & Restricted

While using chrome, clear browsing data under both tabs; Basic & Advanced





Sensitivity: Internal & Restricted

For any further support reach out on the following nos:

- ARIBA helpline number 0008006501193 Extension 2, 2 & 1
  (Hindi translator is available on request)

- Smart source helpdesk:
  Email: smart.source@cairnindia.com
  Contact: + 93199-88049 / +91 124 459 3323

Sensitivity: Internal & Restricted

THANK YOU

Sensitivity: Internal & Restricted